



The RM&A Inc. Forum

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RM&A's Online Interactive Learning (OIL) Program (via webinar)

RM&A's Online Interactive Learning (OIL) Program is offering cost-effective, fee-based online lectures for the practicing mediators, human resources managers and organization leaders who seek to sharpen their skills, or in need of continuing learning credits for certification (CME). Since we have started this program, many professionals have taken advantage of the webinar option we offer; our online interactive lectures meet the live attendance requirement for mediation recertification. The rule states that at least 50% of the 16 credits have to be earned by live attendance with special attention to Domestic Violence, Diversity and Ethics.

The RM&A's OIL programs aims to make the live attendance more affordable and provide a convenient option for professionals with busy schedules.

How does it work:

We prepare each month the schedule with lectures we are going to offer. You can find this schedule by clicking on the "RM&A Online Learning Program" tab on RM&A's website www.resolutemediation.com. The current fees for lectures range between \$19.95-\$29.95. Different options for payment are available for your convenience, including Paypal. Once payment has been done, the participant will receive an email with the invitation to the lecture via webinar. The email contains information about the lecture that participant was registered for, time and date, and the link to access in order to attend. At the set date and time, the participant will click on the link and will be able to join the webinar meeting. Participants will be able to see the presentation slides and converse with the presenter and ask questions.

Current lectures offered:

"Basic Contract Remedy Concepts" presented by Guno Ritfeld. This presentation offers mediators, arbitrators, managers and leaders useful insight on the available remedies in regards to performance of duties under a contract. In addition, MEAC advisory opinions concerning mediator's ethics during the mediation conferences are discussed.

"Service Member Support Obligation & Retirement Pay Division under USFSPA" presented by Guno Ritfeld.

This presentation offers mediators (or anyone interested in this topic)

AT A GLANCE

RM&A Inc Online
Interactive Learning
(OIL)Program

Featured: Proposed
amendments to Rule of
Civil Procedure 1.720
(Mediation Procedures)

April schedule for OIL
Program

Methods to obtain Live
attendance CME Credits

Job Opportunities

Mediators' Advisory
Opinions

RM&A's April schedule for Online Interactive Learning (OIL) Program

When:

Fri, Apr 8th @ 3pm EST
Sat, Apr 16th @ 11am EST

Topic: [Basic Contract
Remedy Concepts](#) to
resolve contract disputes.

When:

Mon, Apr 11th @ 3pm EST
Sat, Apr 30th @ 1pm EST

Topic: [Discussion of
Service Member Support](#)

information on service members support obligations and the federal USFSPA. We discuss the federal recommendations for calculating retirement pay division between the service members and their former spouses, and the required language to collect retirement pay by former spouses from DFAS.

“Managing Workplace Conflict” presented by Natalie Certo. Key points of this 1.5 CME online interactive lecture are: learning new communication techniques, being heard without being ignored, fostering workplace relationships, and understanding varying perspectives and instituting a dispute systems design.

Recorded Lectures:

All lectures are recorded and available on demand at a reduced rate.

We are continuously working on developing and improving our program and offer more courses. Soon we will be able to offer packages tailored according to the required number of CME courses that a mediator needs to be certified in: family, county, circuit, etc.

Resolute Mediation& Arbitration Live Online Interactive Lectures/Chats now open for registration!
Our online lectures/chats satisfy the Live CME requirement for mediators certification.

Featured: Proposed changes to amend Rule 1.720 (Mediation Procedures)

The Supreme Court Committee on Alternative Dispute Resolution Rules and Policy has submitted to the Florida Supreme Court proposed amendments to Rule of Civil Procedure 1.720 (Mediation Procedures), which revise the appearance provisions of the rule.

IN THE SUPREME COURT OF FLORIDA

IN RE: AMENDMENTS TO FLORIDA RULE OF CIVIL PROCEDURE 1.720, CASE NO. SC10-2329

RULE 1.720. MEDIATION PROCEDURES

(a) Interim or Emergency Relief. [NO CHANGE]

~~(b) Sanctions for Failure to Appear. Appearance at Mediation. If a party fails to appear at a duly noticed mediation conference without good cause, the court upon motion shall impose sanctions, including an award of mediator and attorneys' fees and other costs, against the party failing to appear. If a party to mediation is a public entity required to conduct its business pursuant to chapter 286, Florida Statutes, that party shall be deemed to appear at a mediation conference by the physical presence of a representative with full authority to negotiate on behalf of the entity and to recommend settlement to the appropriate decision-making body of the entity. Otherwise, unless otherwise permitted by court order or stipulated by the parties or changed by order of the court in writing, a party is deemed to appear at a mediation conference if the following persons are physically present:~~

(1) The party or ~~it's~~a party representative having full authority to settle

[Obligation and Retirement Pay Division.](#)

When:
Sat, Apr 30th @ 11am EST

Topic: [Discussion Managing Workplace Conflict](#)

We look forward to see you at our lectures!

How can I meet the "live" CME requirement?

At a minimum, 50% of the requested CME hours in area for which you are certified must be satisfied by one of the following:

- Attendance of a live lecture or seminar or,
- Attendance of an audio or video playback of a lecture or seminar with a group, where the group discusses the materials presented or,
- An interactive internet presentation

A group is considered more than one adult. Interactive internet presentations may be counted as attendance at a live lecture. Non-interactive internet presentations shall be applied toward the audio-visual category.

[CME REPORT FORM](#)

Work opportunities:

Instructors for RM&A Online Interactive Learning Program Opportunities for those who would like to conduct live interactive CME

without further consultation; and

(2) The party's counsel of record, if any; and

(3) A representative of the insurance carrier for any insured party who is not such carrier's outside counsel and who has full authority to settle in an amount up to the amount of the plaintiff's last demand or policy limits, whichever is less, without further consultation.

(c) Party Representative Having Full Authority to Settle. A "party representative having full authority to settle" shall mean the final decision maker with respect to all issues presented by the case who has the legal capacity to execute a binding settlement agreement on behalf of the party. Nothing herein shall be deemed to require any party or party representative who appears at a mediation conference in compliance with this rule to enter into a settlement agreement.

(d) Appearance by Public Entity. If a party to mediation is a public entity required to operate in compliance with chapter 286, Florida Statutes, that party shall be deemed to appear at a mediation conference by the physical presence of a representative with full authority to negotiate on behalf of the entity and to recommend settlement to the appropriate decision-making body of the entity.

(e) Certification of Authority. Unless otherwise stipulated by the parties, each party, 10 days prior to appearing at a mediation conference, shall file with the court and serve opposing counsel written notice identifying the person or persons who will be attending the mediation conference as a party representative or as an insurance carrier representative, and confirming that those persons have the authority required by subdivision (b).

(f) Sanctions for Failure to Appear. If a party fails to appear at a duly noticed mediation conference without good cause, the court, upon motion, shall impose sanctions, including award of mediation fees, attorneys' fees, and costs, against the party failing to appear. The failure to file a confirmation of authority required under subdivision (e) above, or failure of the persons actually identified in the confirmation to appear at the mediation conference, shall create a rebuttable presumption of a failure to appear.

[READ MORE](#)

"Before You File Suit, Call Resolute!"

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training.

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ETHICS' Advisory Opinions

RM&A Inc. provides advisory opinions for discussion purposes. Discussions on these topics with other mediators may earn you CME credits.

MEAC 2010-007

The issue addressed here is a procedural issue related to the requirement of reporting the results of mediation conference in foreclosure mediations.

[READ MORE](#)

Send your comments to the editor at:

info@resolutemediation.com

Do you have a message to share or an event coming up?

Shout @ us and we will spread the word!

info@resolutemediation.com